Week One

The Warehouse
By Home Help Hire Qld

14th-19th Dec

Monday 14th

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1 & 1:2 support avail.
9am - 3pm

Tuesday 15th

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1:1 & 1:2 support avail.
9am - 3pm

Wednesday 16th

Warehouse Fun
9am - 3pm
1:1 & 1:2 support
OR
The Enchanted Garden
(via trains)
4pm - 9pm
1:1 support only



Thursday 17th

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1:1 & 1:2 support avail.
9am - 3pm

Friday 18th

Warehouse Fun
9am - 3pm
1:1 & 1:2 support
OR
The Muppets
Exhibition & Southbank
1:1 support only



Saturday 19th

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1:1 & 1:2 support avail.
9am - 2pm

Parent Cost

The Enchanted Garden $16pp

The Muppets Exhibition $33

both with Companion Card

Please bring Translink card to excursions

Contact

admin@homehelphire.com.au

0487293141

Facebook:Home Help Hire Qld

www.homehelphire.com.au

9/3-5 High Street
Kippa-Ring 4021

Week Two

The Warehouse
By Home Help Hire Qld

21st - 23rd Dec

Monday 21st

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1:1 & 1:2 support avail.
9am - 3pm

Tuesday 22nd

Warehouse Fun:
Christmas Craft
Sensory Exploration
Swimming
Cooking
Games

1:1 & 1:2 support avail
9am - 3pm

Wednesday 23rd

Redcliffe Lagoon Party!

Park Play
Swimming
Picnic

1:1 support only
9am - 3pm



Thursday 24th

Centre is closed to prepare for Santa's arriv

Please reach out if you need home support.

Friday 25th

Christmas Day!!!!

We are closed to celebrate.

MERRY CHRISTMAS

Saturday 26th

Boxing Day

We are closed to recover from Christmas

Parent Cost

Please provide a lunch or small amount of money to buy their lunch at the lagoons. We are practicing ordering our food.

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Frequently Asked Questions

The Warehouse
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I am a first-time participant with Home Help Hire QLD. What should I do?

- We recommend that first-time participants attend 1–2 after-school or Saturday sessions before joining the holiday program where possible. This provides an opportunity for children to become familiar with the environment, staff and routines, helping to support a positive and successful holiday program experience. Please contact our team prior to booking so we can discuss your child's support needs and determine the most appropriate introduction to our services.

i **am a therapist, support coordinator or stakeholder interested in booking a participant. What should I do?**

- Please contact our team to discuss the participant's support needs, goals and suitability for the holiday program. We welcome collaboration with therapists, support coordinators, plan managers and other stakeholders to ensure participants are matched with appropriate activities and supports.

I wanted to book a day, but it is fully booked. Is there a waitlist?

- Yes. If a holiday session is fully booked, participants can be placed on a waitlist. In the event of a cancellation or participant illness, families on the waitlist will be contacted first and offered the available place.

My child's needs have changed since intake. What should I do?

- Please let us know of any changes to your child's support needs, goals, health, behaviour, communication or personal care requirements. This helps us ensure supports remain appropriate and effective throughout the holiday program.

What should I do if my child requires medication or continence aids during the holiday program?

- Please discuss any medication or continence support requirements with our team prior to your child's attendance. This ensures appropriate planning, documentation and support arrangements are in place to safely support your child throughout the session.
- For participants attending multiple holiday sessions, medication and continence aids can be provided for the duration of the program where appropriate. These items will be stored securely and managed in accordance with individual support requirements and organisational procedures.

My child has a Companion Card. What should I do?

- If your child holds a Companion Card, please provide a clear scan of both the front and back of the card prior to the holiday program or ensure the card is sent with your child on the day of the activity. This allows our team to utilise the card where accepted by activity providers and assist in reducing out-of-pocket activity costs where applicable.

What should my child bring?

- Lunch, snacks and a water bottle
- Enclosed shoes suitable for activities and community access
- Hat and weather-appropriate clothing
- Change of clothes
- Swimmers and a towel (where applicable)
- Medication (if required)
- Continence aids (if required)
- Companion Card (if applicable)
- EFTPOS card or cash (optional – purchasing food or snacks only)
- Families will be advised prior to the session if any additional items are required for a specific activity.

What time will my child be collected if they are using transport?

- Transport schedules are finalised once all participant bookings have been confirmed. As transport is often shared between multiple participants, collection and drop-off times will vary depending on participant locations, daily attendance and transport arrangements. Families will be advised of their child's transport times prior to the holiday session.

I need additional hours of support outside of the holiday program. What should I do?

- Additional support can often be arranged before or after holiday program sessions, subject to staff availability. Please discuss your requirements with our team during booking so suitable support arrangements can be explored.
- We can also support your family on Sunday's and during our closure period, please discuss this with us in advance.

What happens if my child is unwell?

- If your child is unwell, please notify our team as soon as possible. To protect the health and wellbeing of participants and staff, children experiencing illness should not attend holiday program sessions.

Who do I contact on the day of the holiday session?

- If you need to contact us before or on the day regarding transport, attendance, illness, late collection, delays or any other urgent matter, please contact:

- ***Amanda - General Manager - 0487293141***

- ***Alannah – People and Client Relations Manager - 0475 752 500***



Important Information

The Warehouse
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Support Ratios

Child support ratios are determined through risk assessment and participant compatibility. Warehouse sessions may be provided at a 1:1 or 1:2 support ratio. Due to the increased risks associated with community environments, all community sessions are supported at a 1:1 ratio.

Transport

Transport to and from holiday program sessions can be arranged during booking. Where suitable and safe to do so, transport may be shared between participants to reduce overall transport costs

Billing Information

Holiday sessions may include claims from the following NDIS support categories, depending on the support provided. Please enquire about total costs per session to ensure you have adequate funding

Core:

- Assistance with Social, Economic and Community Participation
- Group and Centre-Based Activities
- Activity-Based Treansport (where applicable)
- Centre Capital Costs

Capacity Building:

- 1hr per holiday session - Early Childhood Intervention Professional (Registered Counsellor)/Therapy Supports
- Refer to the next page for information about individualised planning and preperation supports

Non-Face-To-Face:

- 1hr per holiday session - Setup and pack-up activities required to ensure the facility is safe, prepared and ready for participant use

Parent Cost:

- Parent costs apply to activties requring ticketed entry and will be billed seperatley to confirm the booking



What is the Planning Charge?

The Warehouse
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Clinical Oversight & Professional Support

Holiday programs are planned and overseen by a Registered Counsellor and Early Childhood Intervention Professional.

While participants do not individually receive one hour of direct counselling support per session, the counsellor plays an active role in the delivery of the program. This may include supervising sessions, providing on-the-job staff training, supporting behaviour intervention strategies, monitoring participant wellbeing, conducting observations to inform reports and support recommendations, and ensuring activities remain aligned with participant goals and support needs.

For community-based activities, the counsellor may also attend outings to provide direct clinical oversight, staff support and guidance in responding to participant needs within higher-risk environments.

This professional oversight contributes to the safety, quality and therapeutic value of each holiday session.

What Does the Planning & Preparation Charge Contribute To?

- Individualised activity planning
- Risk assessment and safety planning
- Community access planning and transport coordination
- Visual schedules, communication supports and detailed session resources
- Individual activity adaptations, participation supports and personal care planning
- Goal implementation and skill development opportunities
- Ongoing review of participant needs and support requirements

Why Is This Important?

The children attending our programs benefit from structured, predictable and individualised supports. Careful planning helps reduce stress, increase engagement and create positive opportunities for learning, social connection and independence.

Every holiday session is individually planned to reflect the changing needs, goals and support requirements of participating children.

Every holiday session involves different activities, environments, participants and support requirements. Planning, preparation and clinical oversight are completed for each session to ensure supports remain individualised, safe and responsive to participant needs.

Our goal is to provide a holiday program that is not only fun and engaging, but thoughtfully designed to support each child's growth, confidence, independence and participation in their community.

